

# Microwave Oven

## INSTRUCTION MANUAL

**Model: EM7P012VG**

**Read these instructions carefully before using your microwave oven, and keep it carefully.**

If you follow the instructions, your oven will provide you with many years of good service.

**SAVE THESE INSTRUCTIONS CAREFULLY**



# PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a) Do not attempt to operate this oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c) **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.

## ADDENDUM

If the apparatus is not maintained in a good state of cleanliness, its surface could be degraded and affect the lifespan of the apparatus and lead to a dangerous situation.

## SPECIFICATIONS

|                         |                  |
|-------------------------|------------------|
| Model                   | EM7P012VG-P00C0M |
| Rated Voltage/Frequency | 220 V~ 50 Hz     |
| Microwave Input         | 1150 W           |
| Microwave Output        | 700 W            |

# **IMPORTANT SAFETY INSTRUCTIONS**

## **WARNING**

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

1. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".
2. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
3. Keep the appliance and its cord out of reach of children less than 8 years.
4. Cleaning and user maintenance shall not be made by children unless they are aged from 8 years and above and supervised.
5. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. The temperature of accessible surfaces may be high when the appliance is operating.
7. This appliance is a Group 2 Class B ISM equipment. Group 2 contains all ISM (Industrial, Scientific and Medical) equipment in which radio-frequency energy is intentionally generated and/or used in the form of electromagnetic radiation for the treatment of material, and spark erosion equipment.
8. Class B equipment is suitable for use in domestic establishments and establishments directly connected to a low voltage power supply network.

9. The microwave oven is intended to be used freestanding.
10. **WARNING:** It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
11. **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
12. This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
13. Only use utensils that are suitable for use in microwave ovens.
14. Metallic containers for food and beverages are not allowed during microwave cooking.
15. When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
16. The microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar can lead to risk of injury, ignition or fire.
17. If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
18. Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.

19. The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
20. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they can explode, even after microwave heating has ended.
21. The oven should be cleaned regularly and any food deposits removed.
22. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
23. Only use the temperature probe recommended for this oven. (For ovens provided with a facility to use a temperature-sensing probe.)
24. Care should be taken not to displace the turntable when removing containers from the appliance.
25. The appliance shall not be cleaned with a steam cleaner.
26. The appliance must not be placed in a cabinet.
27. **WARNING:** Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
28. The appliance must not be installed behind a decorative door in order to avoid overheating. (This is not applicable for appliances with decorative door.)
29. The microwave oven must be operated with the decorative door open. (For ovens with a decorative door.)
30. The rear surface of appliances shall be placed against a wall.

31. **WARNING:** Ensure that the cavity does not contain any items or utensils that are not suitable for the use with the microwave oven before you operate the appliance.
32. **WARNING:** Do not use the cavity for storing combustible products, cooking utensils, or food and similar when the microwave oven is not in use.
33. The cavity lighting is a main function, which can facilitate users to clean and observe the food being cooked, etc. When users no longer need the lighting, for energy conservation, please close the oven door, the light will turn off automatically at this time. (For the oven with the cavity lighting.)
34. Do not operate the microwave oven when empty: Avoid running the microwave without food inside to prevent overheating and potential damage to the cavity.
35. Do not use the microwave oven continuously for an extended period, as it may activate the overheating protection mechanism and stop heating. Once the oven has cooled down, it can be used again.

**READ CAREFULLY AND KEEP FOR FUTURE  
REFERENCE  
HOUSEHOLD USE ONLY  
(NOT FOR COMMERCIAL USE)**

# **TO REDUCE THE RISK OF INJURY TO PERSONS GROUNDING INSTALLATION**

## **DANGER**

Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

## **WARNING**

Electric Shock Hazard

Improper use of the grounding can result in electric shock.

Do not plug into an outlet until appliance is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.

This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

If it is necessary to use an extension cord, use only a 3-wire extension cord.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. If a long cord set or extension cord is used:
  - 1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  - 2) The extension cord must be a grounding-type 3-wire cord.
  - 3) The long cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

# CLEANING

Be sure to unplug the appliance from the power supply.

1. Clean the cavity of the oven after using with a slightly damp cloth.
2. Clean the accessories in the usual way in soapy water.
3. The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which can result in shattering of the glass.
5. Cleaning Tip---For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

# **UTENSILS**

## **CAUTION**

### **Personal Injury Hazard**

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven.". There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

### **Utensil Test:**

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

## Materials you can use in microwave oven

| Utensils              | Remarks                                                                                                                                                                                                                                                                |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Browning dish         | Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break. (For the model with a turntable.)                                                              |
| Dinnerware            | Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.                                                                                                                                                                         |
| Glass jars            | Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.                                                                                                                                                        |
| Glassware             | Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.                                                                                                                                                         |
| Oven cooking bags     | Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.                                                                                                                                                                  |
| Paper plates and cups | Use for short-term cooking/warming only. Do not leave oven unattended while cooking.                                                                                                                                                                                   |
| Paper towels          | Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.                                                                                                                                                                 |
| Parchment paper       | Use as a cover to prevent splattering or a wrap for steaming.                                                                                                                                                                                                          |
| Plastic               | Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package. |
| Plastic wrap          | Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.                                                                                                                                                     |
| Thermometers          | Microwave-safe only (meat and candy thermometers).                                                                                                                                                                                                                     |
| Wax paper             | Use as a cover to prevent splattering and retain moisture.                                                                                                                                                                                                             |

## Materials to be avoided in microwave oven

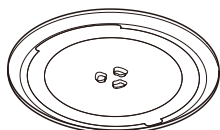
| Utensils                        | Remarks                                                                                  |
|---------------------------------|------------------------------------------------------------------------------------------|
| Aluminum tray                   | May cause arcing. Transfer food into microwave-safe dish.                                |
| Food carton with metal handle   | May cause arcing. Transfer food into microwave-safe dish.                                |
| Metal or metal-trimmed utensils | Metal shields the food from microwave energy. Metal trim may cause arcing.               |
| Metal twist ties                | May cause arcing and could cause a fire in the oven.                                     |
| Paper bags                      | May cause a fire in the oven.                                                            |
| Plastic foam                    | Plastic foam may melt or contaminate the liquid inside when exposed to high temperature. |
| Wood                            | Wood will dry out when used in the microwave oven and may split or crack.                |

# NAMES OF OVEN PARTS AND ACCESSORIES

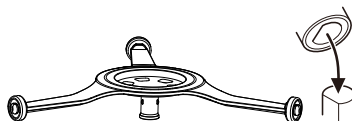
(In case of any differences between the appliance and the pictures in this manual, the product shall prevail.)

Remove the oven and all materials from the carton and oven cavity.

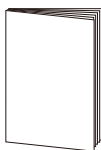
Your oven comes with the following accessories:



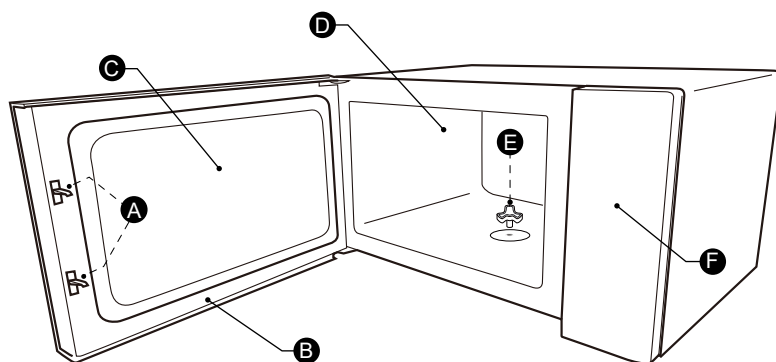
Glass Tray



Turntable Ring Assembly



Instruction Manual

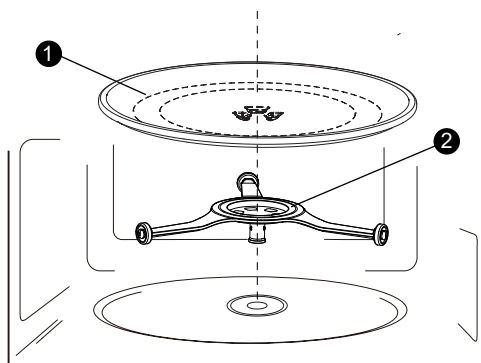


- A) Safety interlock system
- B) Door assembly
- C) Observation window

- D) Oven cavity
- E) Turntable shaft
- F) Control panel

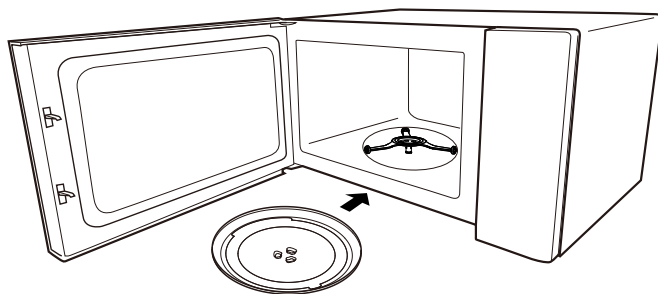
## TURNTABLE INSTALLATION

Cleaning the cooking compartment and putting the turntable in place. For new installations, make sure all packaging and shipping tape has been removed. Before using the appliance to prepare food for the first time, you will need to put the turntable in place correctly. You must clean the cooking compartment and accessories.



1) Glass Tray

2) Turntable Ring Assembly



### Notes :

1. Never use the appliance without the turntable. Make sure that it is properly engaged. The turntable can turn clockwise or anti-clockwise.
2. Never place the glass tray upside down. The glass tray should never be restricted.
3. Both glass tray and turntable ring assembly must always be used during cooking.
4. All food and containers of food are always placed on the glass tray for cooking.
5. Never restrict the movement of the turntable.
6. If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

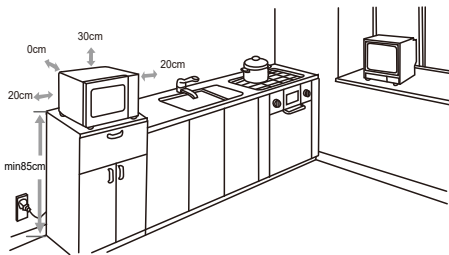
## Countertop Installation

Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.

Cabinet: Remove any protective film found on the microwave oven cabinet surface. Do not remove the waveguide cover that is attached to the oven cavity to protect the magnetron.

## Installation

1. Select a level surface that provide enough open space for the intake and/or outlet vents.



- (1) The minimum installation height is 85cm.
- (2) The rear surface of appliance shall be placed against a wall.  
Leave a minimum clearance of 30cm above the oven, a minimum clearance of 20cm is required between the oven and any adjacent walls.
- (3) Do not remove the legs from the bottom of the oven.
- (4) Blocking the intake and/or outlet openings can damage the oven.

- (5) Place the oven as far away from radios and TV as possible. Operation of microwave oven may cause interference to your radio or TV reception.
2. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.

**WARNING:** Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.

The accessible surface may be hot during operation.



# CONTROL PANEL

10

Min

1

Min

10

Sec

Micro.

Defrost

Deodori.

Menu

Timer

Clock

—

+

START/+30SEC.

STOP/CANCEL

# BUTTON FUNCTION OVERVIEW

| Button        |          |           | Description                                                                                        |
|---------------|----------|-----------|----------------------------------------------------------------------------------------------------|
| 10<br>Min     | 1<br>Min | 10<br>Sec | Start speedy cooking for corresponding time / Add the corresponding time                           |
| —             | +        |           | Adjust parameters (e.g., time, power level, weight)                                                |
| Micro.        |          |           | Set power level for microwave operation                                                            |
| Defrost       |          |           | Quickly defrost frozen foods based on the selected weight or time                                  |
| Deodori.      |          |           | This function can remove odors from inside the oven                                                |
| Menu          |          |           | Auto menu with preset programs by weight                                                           |
| Timer         |          |           | Countdown timer                                                                                    |
| Clock         |          |           | Set time of day / Mute function                                                                    |
| START/+30SEC. |          |           | Start speedy cooking for 30 seconds / Confirm input / Start operation / Add 30 seconds             |
| STOP/CANCEL   |          |           | Pause active cooking status / Cancels current operation /Eco function / Lock function for children |

# OPERATION

## 1. Setting the Clock

After connecting the oven to the power, the display shows “0:00”, the buzzer sounds, and the oven enters standby mode.

- (1) Press “ Clock ” once and then “00:00” will display.
- (2) Press “ **10** ”, “ — ”, or “ **+** ” to set the hour figures.  
Min
- (3) Press “ Clock ” to confirm.
- (4) Press “ **1** ”, “ **10** ”, “ — ”, or “ **+** ” to set the minute figures.  
Min Sec
- (5) Press “ Clock ” to confirm. The clock is set.

Notes:

- (1) To reset the clock, please repeat step 1 to step 5.
- (2) The clock is a 12-hour display. If the clock is not set, it will not work when powered.

## 2. Setting the Kitchen Timer

- (1) Press “ Timer ” once and then “00:00” will display.
- (2) Press “ **10** ”, “ **1** ”, “ **10** ”, “ — ”, or “ **+** ” to set the desired  
Min Min Sec  
time. The maximum time value is “99:50”.
- (3) Press “ START/+30SEC. ” to confirm. The timer starts counting down.

Note: The kitchen timer is a timer.

## 3. Microwave Cooking

The 11 power levels are available.

|         |      |     |     |     |     |     |     |     |     |     |     |
|---------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Power   | 100% | 90% | 80% | 70% | 60% | 50% | 40% | 30% | 20% | 10% | 0%  |
| Display | PL10 | PL9 | PL8 | PL7 | PL6 | PL5 | PL4 | PL3 | PL2 | PL1 | PL0 |

- (1) Press “ Micro. ” once and then “PL10” will display.
- (2) Press “ Micro. ” repeatedly or “ — ”, “ **+** ” to set the power level.

The 11 power levels are available.

- (3) Press “ START/+30SEC. ” once or press “ **10** ”, “ **1** ”, “ **10** ” to  
Min Min Sec  
enter the cooking time setting.

- (4) Press “ **10** ”, “ **1** ”, “ **10** ”, “ — ”, or “ **+** ” to set the cooking time. The maximum time value is “95:00”.
- (5) Press “ **START/+30SEC.** ” to start cooking.

#### 4. Defrost by Weight

- (1) Press “ **Defrost** ” once and then the screen will display “dEF1”.
- (2) Press “ — ”, “ **+** ” to set the weight of the food. The range of weight is 100-2000g.
- (3) Press “ **START/+30SEC.** ” to start defrosting.

**Note:** The buzzer will sound to remind you to turn the food over during defrosting.  
If no operation, the oven will continue working.

#### 5. Defrost by Time

- (1) Press “ **Defrost** ” twice and then the screen will display “dEF2”.
- (2) Press “ **10** ”, “ **1** ”, “ **10** ”, “ — ”, or “ **+** ” to set the desired defrosting time. The maximum time value is “95:00”.
- (3) Press “ **START/+30SEC.** ” to start defrosting.

**Notes:**

- (1) The defrosting power is PL3, and it cannot be changed.
- (2) The buzzer will sound to remind you to turn the food over during defrosting.  
If no operation, the oven will continue working.

## 6. Speedy Cooking

- (1) In standby mode, press “ **10** ”, “ **1** ”, or “ **10** ” once to cook food at 100% power level for corresponding time. The maximum time value is “95:00”.
- (2) In standby mode, press “ **START/+30SEC.** ” once to cook food at 100% power level for 30 seconds. Each press on the same key can increase 30 seconds and the maximum time value is “95:00”.

Note: In the microwave and defrosting by time cooking state, pressing “ **10** ”, “ **1** ”, “ **10** ”, “ — ”, “ **+** ”, or “ **START/+30SEC.** ” can change the cooking time (except for the defrosting by weight and auto menu).

## 7. Multi-Stage Cooking

- Notes: (1) Two cooking stages can be set in multi-stage cooking.
- (2) If you set the defrost function, it will work automatically in the first stage.
- (3) The auto menu cannot be set as one of the multi-stage.

Example: Defrost food for 5 minutes and then cook with 80% microwave power for 7 minutes.

- (1) Press “ **Defrost** ” twice and then the screen will display “dEF2”.
- (2) Press “ **10** ”, “ **1** ”, “ **10** ”, “ — ”, or “ **+** ” to set the desired defrosting time to 5 minutes.
- (3) Press “ **Micro.** ” repeatedly to set the power level to PL8.
- (4) Press “ **START/+30SEC.** ” once or press “ **10** ”, “ **1** ”, “ **10** ” to enter the cooking time setting.
- (5) Press “ **10** ”, “ **1** ”, “ **10** ”, “ — ”, or “ **+** ” to set the cooking time to 7 minutes.
- (6) Press “ **START/+30SEC.** ” to start cooking.

## 8. Deodoriser Function

(1) Press “ Deodori. ” once and then the screen will display “dEO”.

(2) Press “ START/+30SEC. ” to start the 5 minutes working.

Note: The default time is 5 minutes and cannot be changed.

## 9. ECO Function

To enter ECO mode:

In standby mode and the oven door is closed, press “ **STOP/CANCEL** ” once.

The screen will turn off.

To cancel ECO mode:

In ECO mode, pressing any key or opening the door will cancel it.

## 10. Lock Function for Children

You can use this function to disable the screen buttons and prevent your child from accidentally turning the oven on.

To activate the lock:

In standby mode, press and hold “ **STOP/CANCEL** ” for three seconds. A beep sounds, and “  ” will display.

To deactivate the lock:

In the locked state, press and hold “ **STOP/CANCEL** ” for three seconds. A beep sounds.

## 11. Auto Menu

- (1) Press “ **Menu** ” once and then the screen will display “A-01”.
- (2) Press “ **Menu** ” repeatedly to choose the menu you need. The 6 auto menus are available.
- (3) Press “ **START/+30SEC.** ” to confirm.
- (4) Press “ **—** ” or “ **+** ” to set the weight of the food.
- (5) Press “ **START/+30SEC.** ” to start cooking.

### Auto Menu Chart

| Menu                     | Weight         | Display | Power |
|--------------------------|----------------|---------|-------|
| A-01<br>Popcorn          | 50g            | 50      | PL10  |
|                          | 100g           | 100     |       |
| A-02<br>Potato           | 230g           | 230     |       |
|                          | 460g           | 460     |       |
|                          | 690g           | 690     |       |
| A-03<br>Pizza            | 100g           | 100     |       |
|                          | 200g           | 200     |       |
|                          | 400g           | 400     |       |
| A-04<br>Frozen Vegetable | 150g           | 150     |       |
|                          | 350g           | 350     |       |
|                          | 500g           | 500     |       |
| A-05<br>Beverage         | 1 cup (120ml)  | 1       |       |
|                          | 2 cups (240ml) | 2       |       |
|                          | 3 cups (360ml) | 3       |       |
| A-06<br>Dinner Plate     | 150g           | 150     |       |
|                          | 400g           | 400     |       |
|                          | 600g           | 600     |       |

## 12. Inquiring Function

- (1) If the clock has been set, the current time will display for three seconds by pressing “ Clock ” in the cooking state.
- (2) In the microwave cooking state, press “ Micro. ” to inquire about the power level. It will display for three seconds.

## 13. Mute mode

To activate the mute mode:

In standby mode, press and hold “ Clock ” for three seconds.

And “OFF” will display. When you press the key, it does not make a sound.

To deactivate the mute mode:

In mute mode, press and hold “ Clock ” for three seconds. The buzzer will sound and “On” will display.

# Troubleshooting

## Before calling for service

Malfunctions can occur in all electrical appliances. This does not necessarily mean there is a defect in the appliance. For this reason, please check the tables to see if you can correct the malfunction. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary repair costs. If you cannot solve it by yourself, please contact your nearest brand authorized service center.

## WARNING-Risk of injury!

### Improper repairs are dangerous

Repairs to the appliance should only be carried out by professional technician.

If the appliance is defective, call Customer Service.

Never try to repair a defective or suspected defective appliance by yourself.

| COMMON PROBLEM                | POSSIBLE CAUSE                                                                                                                                                                                         | POSSIBLE REMEDY                                                                                                    |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| The appliance is not working. | The mains plug of the power cord is not plugged in.                                                                                                                                                    | Unplug, then plug again tightly.                                                                                   |
|                               | There has been a power cut.                                                                                                                                                                            | Check whether the lighting in your kitchen or other appliances are working.                                        |
|                               | The door is not fully closed.                                                                                                                                                                          | Check whether food remains or foreign material are trapped in the door, and make sure the door is properly closed. |
| No heating                    | The door is not closed well.                                                                                                                                                                           | Make sure the door is properly closed.                                                                             |
| Noise                         | Microwave ovens make noise while working, but if the noise becomes unusually loud or unusual, it may be due to the turntable was not placed in the correct position. (For the model with a turntable). | Place the turntable in the correct position.                                                                       |

# Troubleshooting

| COMMON PROBLEM                                | POSSIBLE CAUSE                                                                                      | POSSIBLE REMEDY                                                                |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Improper defrosting                           | The microwave power setting is set to lower.<br>The food is colder than usual.                      | -                                                                              |
|                                               | Materials to be avoided were used.                                                                  | Use microwave-safe cookware only.                                              |
|                                               | The cooking time, and power level is not suitable.                                                  | Use correct the cooking time, and power level.                                 |
|                                               | The food is not turned over or stirred.                                                             | Turn over or stir the food.                                                    |
| Unevenly cooked foods;<br>Undercooked foods   | The microwave power setting is set to lower.                                                        | -                                                                              |
|                                               | Materials to be avoided were used.                                                                  | Use microwave-safe cookware only.                                              |
|                                               | The food is not defrosted completely.                                                               | Completely defrost food.                                                       |
|                                               | The cooking time, and power level is not suitable.                                                  | Use correct the cooking time, and power level.                                 |
|                                               | The food is not turned or stirred.                                                                  | Turn or stir the food from time to time during cooking.                        |
| Overcooked foods                              | The microwave power setting is set to higher.<br>The cooking time, and power level is not suitable. | Use correct the cooking time, and power level.                                 |
| The microwave is sparking, and arcing occurs. | Materials to be avoided were used.                                                                  | Use microwave-safe cookware only.                                              |
|                                               | The oven is operated with no food in it.                                                            | It is forbidden to run the oven without any food inside. It is very dangerous. |
|                                               | Spilled food remains in the cavity.                                                                 | Clean the cavity with a wet towel.                                             |