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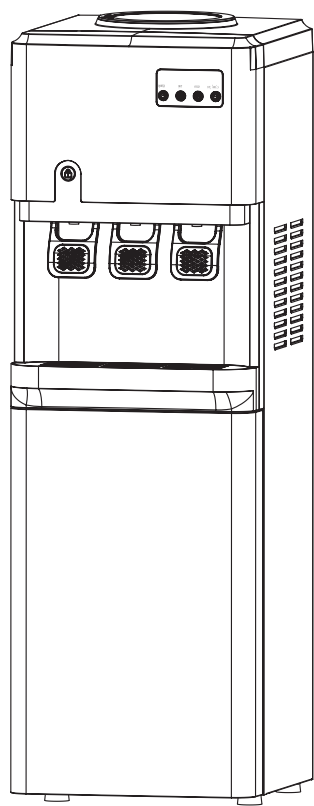
封面

TROUBLESHOOTING

NO	Malfunctions	Reasons	Solutions
1	Unsuitable water temperature	1. Excessive water consumption in a short time 2. No power supply	1. Wait a moment before taking water again 2. Connect the power and switch on
2	No water from water faucet	1. No water in bottle 2. Hole blocked by water bottle cover paper	1. Exchange for another water bottle 2. Remove the waste paper, tear off the tab on the cover and insert the water bottle properly
3	Water-leak from water bottle support	Water bottle is broken	Exchange the water bottle
4	Big noise	The unit is not set flat and stable	Put the unit on a flat and stable surface
5	No water from Cool water	Ice jam	Turn off cooling switch and wait for 4 hours, before turning the cooling switch back on
6	No hot water	1. Heating function not switch on 2. Dry heating protection activated (The user switched on the heating function before pushing the hot water tap when using the dispenser for the first time)	1. Switch on the heating function 2. Power off, pull out the plug, and use a thin sticker to pull the reset Thermostat on hot water tank. 3. Push the hot water tap to allow water to flow down. Reconnect the power and switch on the red heating switch.

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WATER DISPENSER & ICE MAKER
INSTRUCTION MANUAL



Model: WD-2503ZB

PLEASE READ THIS MANUAL CAREFULLY BEFORE USING THE PRODUCT.

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Dear Customer,

Thank you for selecting to join your household.

Your experience is a top priority for us. Should you require support, warranty service, or replacement assis-tance, don't hesitate to get in touch — we're here for you every step of the way.

Worry-Free Warranty: The comes with a 1-year warranty for the device. If problems occur within the warranty period, you can easily receive a replacement through warranty service.



This product is covered in a 12-month warranty program.

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- 17. To avoid risk of electric shocks, do not immerse the equipment in water or use it in damp conditions.
- 18. The unit should be cleaned with a damp cloth and immediately wiped dry.Do not use detergents or chemical cleaning agents to clean the unit.
- 19. **WARNING:** If the surface is cracked, switch off the appliance to avoid electric shock.



WARNING: Children younger than 3 must not use the appliance due to their inability to react to operate the appliance.

Note: After unboxing the unit for the first time, ensure the unit is upright for at least 24 hours before operating for best performance.

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IMPORTANT SAFEGUARDS

Read these instructions carefully and keep it for future reference.

- 1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or a lack of experiences and knowledge, unless they have been given supervision or instruction regarding the use of the appliance by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not play with the appliance.
- 3. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid hazards.
- 4. Please ensure there is water flow from the hot water tap before switching on the heating function to avoid dry-heating.
- 5. If the water dispenser has a fridge at the bottom, there may be condensate water inside.
- 6. Ensure the appliance is installed on a stable, level surface and away from direct sunlight or heat sources to prevent overheating.
- 7. Do not use an extension cord. Ensure the appliance is plugged directly into a grounded outlet with the correct voltage rating.
- 8. Never handle the plug with wet hands.
- 9. Always check that the water supply is connected properly to prevent leaks or water damage.
- 10. Ensure the ventilation areas are not obstructed to allow proper airflow and to prevent overheating.
- 11. Be cautious when handling the dispenser to avoid water spillage, which could damage the appliance or create slip hazards.
- 12. Clean the dispenser regularly, following the manufacturer's instructions, to avoid mould growth or clogging in the water or ice-making systems.
- 13. Switch off the appliance when not in use for extended periods to conserve energy and prolong its lifespan.
- 14. Always unplug the appliance before performing maintenance or cleaning to avoid the risk of electrical shock.
- 15. If the appliance is damaged, contact a qualified technician for repair to avoid further damage or safety hazards.
- 16. Keep a minimum distance of 2 inches (5cm) on each side of your water dispenser.

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- 17. **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- 18. **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 19. **WARNING:** Do not connect any pressure-relief device to the vent pipe of this water heater.
- 20. **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- 21. **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

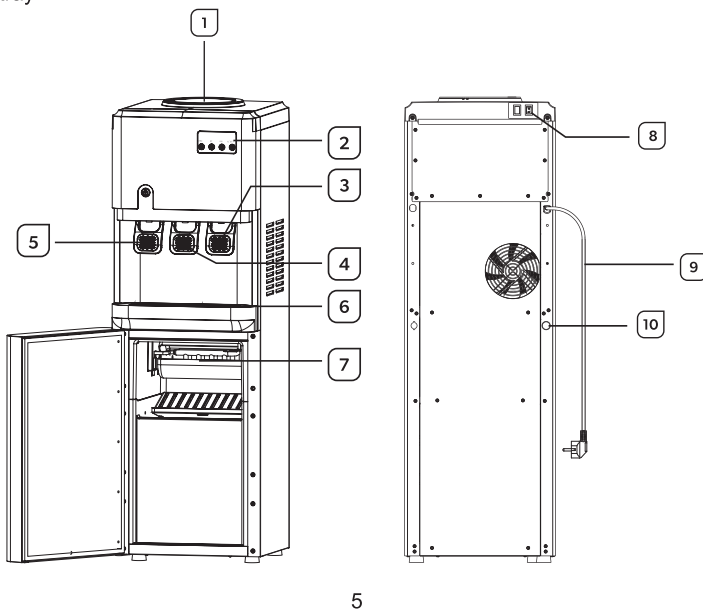
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TECHNICAL DATA

Product Name:	WATER DISPENSER & ICE MAKER
Model Number:	WD-2503ZB
Product Dimensions:	310*335*958mm
Package Dimensions:	340*365*984mm
Rated Voltage:	220-240V~ 50/60Hz
Rated Power:	645W, Heating power 550W, Cooling power 95W
Cooling Current:	6.5A
Operation Method:	Touch & Button
Hot Water Dispensing Rate:	5L/h
Cold Water Dispensing Rate:	1.5L/h
Hot Water Temperature:	≥90℃
Cold Water Temperature:	≤10℃

PRODUCT OVERVIEW

- 1. Water bottle supporter / POU cover
- 2. Indicating panel
- 3. Cold water faucet
- 4. Normal water faucet
- 5. Hot water faucet
- 6. Water drip tray
- 7. Ice maker & Ice storage cabinet
- 8. Power switch
- 9. Power cord
- 10. Water outlet

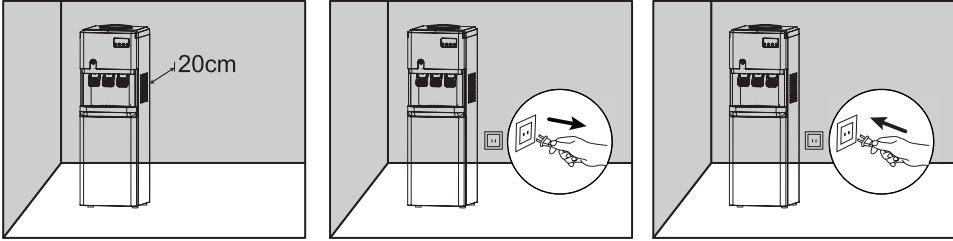


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INSTRUCTIONS FOR USE

PRE-BOOT

- 1. Remove the outer packaging and take out the supplied manual, ice shovel and other accessories from the ice storage cabinet.
- 2. Place the ice maker dispenser in a dry and ventilated area, keeping a space of no less than 20cm from the wall. Please make sure the machine should be far away from heat sources. Make sure the machine is placed smoothly, stably and prevent tilt.



IF THE MACHINE IS TOP LOADING TYPE AND FIT WITH WATER BOTTLE

- 1. Check that the bottle supporter at the top cover of the machine and the water distribution tray inside of the cold tank are well assembled.
- 2. Place the bottle on the bottle supporter and wait for water to flow into the machine.
- 3. Check whether the water flow into the machine is normal, whether the water from each faucet is functioning properly, and whether there are any leaks in the pipelines.
Please note that when using the water dispenser for the first time, the hot tank is in a vacuum state. After filling the bottle, you must continuously press the hot water faucet (this will require a longer press than other faucets) to allow water from the bottle to flow into the hot tank. This water will expel the air inside the hot tank. Once the hot tank is fully filled with water and the air is exhausted, the hot water faucet will begin to flow with water. Keep pressing the hot water faucet until water flows from the hot water faucet, then you can switch on the heating function. Otherwise, dry burning may occur, and the anti-dry burning system will automatically activate. It will disconnect the heating function, causing it to lose effectiveness (i.e., it will not heat). You will need to contact after-sales service or reset the heating function according to the instruction manual.

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IF THE MACHINE IS PIPING TYPE/BOTTLE-LESS (POU TYPE)

- 1. Check that the water inlet cover (with float) at the top cover of the machine and the water distribution tray inside the water tank are well assembled.
 - 2. Connect the water purifier PE pipe to the connector of the water inlet cover, please make sure the pipe is connected well.
 - 3. Turn on the water purifier/water source switch to allow the water flow into ice maker dispenser from the pipe, and wait until the machine has finished filling.
 - 4. Check whether the water flow into the machine is normal, whether the water from each faucet is functioning properly, and whether there are any leaks. Please note that when using the water dispenser for the first time, the hot tank is in a vacuum state. After connecting to the water source/water purifier, ensure that the water flowing into the dispenser is normal. Then, continue pressing the hot water faucet (compared to other faucets, you need to press the hot water faucet for a longer period of time) until the hot tank is completely filled. This water will expel the air from the hot tank. Once the hot tank is full and the air has been exhausted, the hot water faucet will begin to flow with water. Keep pressing the hot water faucet until water flows from it, and then you can switch on the heating function. Otherwise, a dry-burning phenomenon may occur, and the anti-dry-burning system will automatically activate. This will disconnect the heating function, rendering it ineffective (i.e., it will not heat). You will need to contact after-sales service or reset the heating function according to the instruction manual.
- NOTE: If the machine is piping type/bottle-less (POU type), please make sure to use the special top cover with pipe, and do not use the bottle supporter.**

POWER ON

- 1. Plug into socket, switch on red switch in rear-top side of product. Click Power key in front of product.
- 2. Press the POWER key, click to power on, and the power light will remain on constantly. Click again to power off, turning off all indicator lights and functions, and the power light will flash slowly.
- 3. The indicator lights for hot, cold, and ice making will turn off when the hot, cold, and ice making keys are off.
- 4. The indicator lights will flash when the hot, cold, and ice making keys are turned on.
- 5. When the heating temperature reaches the set value, the ice storage is full, and the cold water reaches the set temperature, the indicator lights will remain on.

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POWER OFF

- 1. Turn off all function switches or unplug the power supply.

HEATING/HOT WATER

- 1. Press the HOT key, click to turn on the heating function. The indicator light will flash slowly, indicating that it is heating.
- 2. When the hot water reaches the set temperature, the indicator will stop flashing, stay on, and enter the warming status.
- 3. Click the HOT key again to turn off the heating function and the indicator light will go out.
- 4. To dispense hot water, first press the Child Lock button, then push the hot water lever backward.

COOLING/COLD WATER

- 1. Press the COLD key, click to turn on the cooling function. The indicator light will flash slowly, indicating that it is cooling.
- 2. When the water in the cold water tank reaches the set temperature, the indicator light stops flashing, stay on, and completing the cooling process.
- 3. When the water temperature in the cold tank exceeds the set temperature, the machine will automatically restart the cooling function.
- 4. Click the COLD key again to turn off the cooling function and the indicator light will go out.

ICE MAKING/ICE CUBES

- 1. Press the ICE MAKING key, click to turn on the ice-making function. The compressor starts to work, and the indicator light flashes slowly, indicating that ice cubes are being made.
- 2. When the ice storage cabinet is full of ice cubes, the indicator will stop flashing and stay on.
- 3. When the ice is used or melts, the machine will automatically restart the ice-making function.
- 4. The ice-making efficiency is approximately 9-15 minutes per cycle, though this may vary depending on the ambient temperature and the supplied water temperature.
- 5. The machine is equipped with an ice shovel to retrieve ice cubes. Please close the door promptly after use.
- 6. The ice-making indicator stays on, it means the ice storage cabinet is full of ice.
- 7. When both the water cooling and ice-making switches are turned on, the water cooling function takes priority. Once the cold water reaches the set temperature, the ice making function will start, but it will take longer and produce fewer ice cubes, especially if cold water is frequently dispensed from the cold water tap. However, the cold water function will not be affected.
- 8. When the ice-making function is activated, do not disconnect the power supply arbitrarily; otherwise, the produced ice may melt and accumulate at the bottom of the unit, making it difficult to drain.
- 9. Click the ICE MAKING key again to turn off the ice-making function and the indicator light will go out.

Suggestion: If only ice cubes are needed and cold water is not required, turning on only the ice-making switch will improve ice making efficiency.

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IGENERAL SAFETY GUIDELINES

Read the user manual before operating any appliance or equipment.

- 1. Check the voltage available at your home and ensure that it matches with the voltage mentioned on your appliance, before switching it on.
- 2. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are under supervision or have been given correct and necessary instructions.
- 3. If the power cord is damaged, please get it replaced at a service centre or by a person who is designated by the manufacturer or a qualified person, in order to avoid electric shock.
- 4. Always keep the unit on a dry and flat surface.
- 5. Never touch any appliance or equipment with wet or damp hands.
- 6. While plugging or unplugging a power cord, hold it by the plug; never pull the cord.
- 7. Do not connect the equipment to an extension cord or a multiple socket adaptor. Always connect the unit to the main socket; this is to prevent short circuits and sparks, which can shorten the life of the unit and potentially pose a risk to life.
- 8. Do not let the power cord hang over the edge of the table or a work surface as a sharp edge can damage the cable over a period of time.
- 9. Do not let it get tangled or come into contact with a hot surface.
- 10. Do not attempt to repair the unit in case of any malfunction, always take it to an authorised service centre.
- 11. Do not use any attachments other than the ones supplied by or specified by the manufacturer.
- 12. Never leave the unit unattended while in operation especially when children are around.
- 13. Children should be supervised to ensure that they do not play with the appliance.
- 14. The equipment is for household use only, do not use it for commercial purposes.
- 15. All appliances and equipment are designed for indoor use. Do not use them outdoors unless specifically mentioned in the instruction manual.
- 16. Always unplug the unit from the power source during lightning and thunderstorms, or when the unit is not going to be used for a long period of time.

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